# 4C Chain of Custody Certification – Step by Step



### For Intermediary Buyers (IBs) and Final Buyers (FBs)

Step	Who		
		PREPARATION FOR CERTIFICATION	Notes * List of abbreviations is at the bottom of the document
1		Initial Analysis	
	IB/FB IB/FB	Study the 4C System requirements (1) Internally analyse the compliance level to the 4C requirements	(1) 4C Code of Conduct, 4C System Regulations, and 4C chain of custody (CoC) audit checklist
	IB/FB	Implement the 4C requirements	
		CERTIFICATION PROCESS	
		CERTIFICATION PROCESS	
2		Application for a 4C Audit	
	IB/FB	Select and contract one of the CBs cooperating with 4C $^{(2)}$	(2) A list of the CBs cooperating with 4C is available on the 4C website
	IB/FB	Fill in the application document and send it to the selected CB (3)	(3) The application document includes the BPM for IBs/FBs. The template is available on the 4C website
	СВ	Evaluate and approve the application documents	
	СВ	Register the application in the 4C portal	
	IB/FB	Accept the most current version of the 4C ToU for IBs and confirm the application in the 4C portal	
	4C	Validate the application in the 4C portal	
	СВ	Conduct a risk assessment and prepare the audit plan	
	СВ	Register the audit plan in the 4C portal	
	4C	Acknowledgement of reception of the audit plan	
3		Conduction of a 4C Audit	
	СВ	Audit the IB's/FB's compliance with the 4C requirements on-site, using the latest version of the 4C CoC audit checklist	
	СВ	Prepare the audit report by inserting the results in the 4C CoC audit checklist and audit result page	
	CB & IB/FB	Sign the audit result page	
	IB/FB	Work on the elimination of any non-conformities revealed during the audit within the timeframe provided by the CB (4)	(4) To confirm the elimination, IB/FB has to request an audit to have it verified and evaluated by the CB to get a positive certification decision. The certification decision, together with the uploading of all certification documents, must be done by the CB 60 calendar days after the last day of the audit the latest
	СВ	Conduct a desk-audit or further on-site audit to confirm the compliance of the IB/FB and update the audit result page accordingly	
	СВ	Make a certification recommendation	
4		Audit Report Evaluation	
	СВ	Evaluate and approve the audit report (5)	(5) If necessary, the evaluator at the CB will contact the IB/FB to obtain further details or clarification

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5		Certificate Decision	
	СВ	Make a certificate decision within the required timeframe of 60 days <sup>(6)</sup> and upload all pertinent documents and information to the 4C portal <sup>(7)</sup> • In case the decision is positive, issue a certificate to the IB/FB via the 4C portal	<ul><li>(6) Starting from the last day of the actual date of the on-site audit</li><li>(7) The pertinent documents and information include the audit report, the signed audit result page, and BPM for IBs/FBs. Evaluator has the right to overwrite auditor's recommendation on certification</li></ul>
		4C certificate confirms compliance of the certificate holder with the 4C requirements. It is valid for 3 years and is subject to annual surveillance audits (8)	(8) The CB which has issued the certificate is responsible for the compliance of the IB/FB with the 4C requirements during the validity period of the certificate unless the IB/FB decides to change the CB
		<ul> <li>In case the decision is negative, a full new audit must be conducted once the IB/FB is ready to comply with the 4C requirements</li> </ul>	
	4C	Validate the certification documents internally	
	4C	Publish the certificate on the 4C website	
		MAINTENANCE OF THE CERTIFICATE	
6		Annual Surveillance Audits	
	IB/FB	Repeat Step 1 - 4	
	СВ	<ul> <li>Make a decision on certificate maintenance and:</li> <li>If positive, upload the pertinent documents to the 4C portal</li> <li>If negative, upload the pertinent documents to the 4C portal and withdraw the certificate via the 4C portal immediately</li> </ul>	
7		Application for Renewal of Certificate	
	IB/FB	Restart from Step 1	

#### **ABBREVIATIONS**

CB Certification Body
CoC Chain of Custody
FB Final Buyer
IB Intermediary Buyer
ToU Terms of Use